

# COVID-19 and WorkCover

## Manager fact sheet

### COVID-19 WorkCover claims

If an employee contracts COVID-19 while they are working, they can lodge a claim with WorkCover Queensland.

When an employee lodges a claim, WorkCover Queensland has advised they will also require:

- medical confirmation of COVID-19 diagnosis
- evidence to demonstrate that the COVID-19 exposure occurred within the work environment
- medical confirmation that employment was a significant contributing factor to the contraction of COVID-19.

WorkCover will rely on information from the employer, the employer and the employee's medical practitioner when determining whether to accept the claim.

[WorkCover COVID-19 FAQs](#) for employees and employers are also available on WorkCover Queensland's website including information on work-related injury [eligibility criteria](#) and [WorkCover claims determinations](#).

### Notifying WorkCover

As an employer, Queensland Health is required to notify WorkCover Queensland of injuries under the [Workers' Compensation and Rehabilitation Act 2003](#).

### Reporting requirements

WorkCover has advised that Queensland Health must maintain a register of employees who are diagnosed with COVID-19 as a result of exposure during their employment.

Employees with a work-related COVID-19 diagnosis should record this in RiskMan and this will be used for reporting with terms like 'COVID-19' or 'coronavirus' entered in the free text fields.

If there is uncertainty or doubt about whether the employee contracted COVID-19 through their work, this does not currently need to be reported to WorkCover.

Please check back with the FAQs or fact sheets as these reporting requirements may change.

## Worker access to other available entitlements

As with all work-related injuries, employees should be encouraged to make a WorkCover claim if they are injured at work. However, an employee may choose to access their leave instead of making a WorkCover claim.

Talk to your local work health and safety team if an employee approaches you to pay for any medical treatment, or wages outside of their leave entitlements as they should make a WorkCover claim instead.

## Further information

For further information about WorkCover, work-related injuries and how to support your employees, contact your [local work health and safety team](#).