

Looking after your finances during COVID-19

Fact sheet

This fact sheet provides information on financial wellbeing information and the resources and support available to you during COVID-19.

Leave entitlements

Employees can access their usual leave entitlements during COVID-19.

Additionally, 20 days of special pandemic leave may be available to eligible staff. The dedicated [staff hubs on QHEPS](#) or [SharePoint](#) have further information and FAQs on [leave entitlements, including special leave for COVID-19](#).

Financial counselling and support

Queensland Health employees and their immediate family members can access free counselling support through the [Employee Assistance Service provider](#).

This may include financial counselling and information on the support options that are available to people experiencing financial pressure. Other financial counselling and support options include:

- [National Debt Helpline](#) for free and confidential advice on managing debt
- [Money Smart](#) for advice to help you manage your money
- [1800 RESPECT](#) for financial and social support for people experiencing domestic and family violence.

Queensland Government economic relief packages and support payments

The Queensland Government has relief packages available to Queensland households and businesses including:

- **Worker and industry packages**—assisting workers who have lost their job with retraining, job-matching and other help to transition into jobs in Queensland's vital industries.
- **Household utility assistance package**—rebate for all Queensland households to offset the cost of water and electricity bills.
- **Payroll tax relief for business**—more information is available from the [Business Queensland site](#).
- [Rental grant](#)—for Queenslanders who have lost their job due to the impacts of COVID-19 and who do not have access to other financial assistance.

You can find more information on the [Queensland Treasury](#) website.

Australian Government economic relief packages and support payments

The Australian Government has an economic relief package. You can find further information on the types of government financial support payments available due to COVID-19 on the [Australian Government Department of Social Services](#) website, which includes emergency support options.

You can [test your eligibility](#) for support payments and find more information through [Services Australia](#) who administer the support payments.

Taxation

Visit the [Australian Taxation Office](#) for information about measures and tailored support during COVID-19, including [working from home](#) information and [early release of superannuation](#).

You can also view the ATO's [COVID-19 frequently asked questions](#).

Income protection claims

Employees with income protection insurance are encouraged to consult their insurer regarding income protection entitlements if they contract COVID-19.

Many Queensland Health employees hold income protection cover with QSuper and can find more information at [QSuper online](#).

WorkCover claims

If you contract COVID-19 as a result of your employment, you can lodge a claim with WorkCover Queensland. For claims related to COVID-19, WorkCover Queensland has advised they will also require:

- medical confirmation of COVID-19 diagnosis
- evidence to demonstrate your COVID-19 exposure occurred within your work environment
- medical confirmation that your employment was a significant contributing factor to the contraction of COVID-19.

WorkCover may require further information from you, your employer or a medical practitioner.

Further information and FAQs are available from [WorkCover Queensland](#) including [how to lodge a claim](#).