

COVID-19 and WorkCover

Employee fact sheet

Am I covered under WorkCover while I'm working from home?

If you are working from home you are protected under the [Workers' Compensation and Rehabilitation Act 2003](#).

If you are working from home and you sustain an injury in the course of your work, WorkCover will apply specific criteria when deciding whether to accept a claim.

You may be covered if employment was 'a significant contributing factor' to your injury.

WorkCover will rely on information from you, your employer and medical practitioner when determining whether your claim will be accepted.

Am I covered by WorkCover during a rest break at home?

If you injure yourself while on a rest break (e.g. morning tea or lunch break) you may be able to make a claim through WorkCover, as long as the injury wasn't caused because you did something abnormally risky during the break.

More information about work-related injury [eligibility criteria](#) and [WorkCover claims determinations](#) is available on WorkCover's website.

COVID-19 and WorkCover claims

If you contract COVID-19 while you are working, you can lodge a claim with WorkCover Queensland.

When you lodge a claim, WorkCover Queensland has advised they will also require:

- medical confirmation of COVID-19 diagnosis
- evidence to demonstrate that the COVID-19 exposure occurred within the work environment
- medical confirmation that employment was a significant contributing factor to the contraction of COVID-19.

WorkCover will rely on information from you, your employer and your medical practitioner when using the criteria to determine whether to accept the claim.

WorkCover COVID-19 FAQs for workers and employers are also available on WorkCover Queensland's website.

Work injuries and reporting requirements

If you injure yourself while you are working you have to report all work-related injuries and incidents in RiskMan and to your line manager as soon as you can after the injury or incident.

If you are unable to access RiskMan, talk to your line manager.

How to record an incident in RiskMan

If you are in the office, create a 'new incident' in RiskMan (accessible via your RiskMan desktop icon) and choose 'worker' under the drop-down box in the 'who was affected?' area.

Once submitted, your manager will be notified via email to review the report, complete an assessment, and manage the incident, usually with support and guidance from the local work health and safety team.

Your manager will support you to implement any measures required to prevent injury/incident recurrence, as well as to lodge a WorkCover claim, should this be required.

If you're not in the office you may need to talk to your line manager for help in recording the incident or injury in RiskMan.

Further information

For further information about workplace injuries, injuries working from home and WorkCover, contact your [local work health and safety team](#).