



AMA

‘AMA COMMUNITY’ MEMBER APP FAQs

WHAT ARE THE DIRECT LINKS TO DOWNLOAD THE APP?

iOS. <https://apps.apple.com/au/app/ama-community/id1506942657>”

Android. <https://play.google.com/store/apps/details?id=com.clowder.amag>



WHAT ARE MY APP LOGIN CREDENTIALS?

Your app login credentials are your AMA login details, the same username and password you use for the AMA website and [Queensland Doctors Community \(QDC\)](#).

If you don't know your AMA password, [click here to reset](#).

Please note, you will only need to enter your login credentials the first time you join the app, and the first time you access QDC from inside the app.

HOW CAN I TURN OFF THE FEATURE THAT ALLOWS OTHER USERS TO SEE MY LOCATION ON A MAP?

By default, the app uses your phone's location via GPS. This feature is called 'Near Me'.

TO DISABLE THE NEAR ME FEATURE:

iOS: Click on the 'More' button (bottom right-hand corner) > Settings > Turn off 'I'm available for Near Me'.

Android: Click on the Navigation button (top left-hand corner) > Settings > Turn off 'I am available for Near Me'.

CAN ANYONE ACCESS THE NEW ‘AMA COMMUNITY’ APP?

The new 'AMA Community' is designed as an exclusive benefit for AMA Members only.

HOW DO I ACCESS QUEENSLAND DOCTORS' COMMUNITY (QDC) VIA THE APP?

iOS: Click on the 'AMA Community' button in your bottom navigation bar.

Android: Click on the Navigation button (top left-hand corner).

- 1.** If you are not signed in to QDC, sign in by clicking on the SIGN IN button (top right hand corner).
- 2.** You will be re-directed to the AMA website to enter your user name and password (same credentials you use now to access the AMA app). If you are unsure of your AMA password, [click here to reset](#).
- 3.** You will then be re-directed back to QDC.

Please note, you will only need to enter your AMA login credentials when you access QDC for the first time from inside the app.

CAN I SHARE NEWS FEED ITEMS AND CONTENT EXTERNALLY TO MY SOCIAL MEDIA?

You can share the News Feed items with other AMA members via the app, not via other social media platforms.

However, you can share Twitter Feed items via social media (Twitter, Facebook, LinkedIn, Tumblr).

I'M GETTING A LOT OF NOTIFICATIONS. IS THERE A WAY TO CUSTOMISE WHICH NOTIFICATIONS I RECEIVE?

Yes! You can choose to turn on/off: Event Notifications, News Notifications, Poll Notifications and Tag Notifications.

iOS: Go to More (bottom right-hand corner) > Profile > Settings > Notification Settings.

Android: Click on the Navigation button (top left-hand corner) > Settings > Notifications Settings.

Please note, we do have custom notifications categorised by craft group and location so you should only be getting notifications that are relevant to you.

QUERIES AND UPDATES

Please keep in mind that the app is constantly evolving. Regular updates with new functions, features, and design elements will continually enhance your member experience.

For further questions and assistance:

E: community@amaq.com.au

P: (07) 3872 2222

CAN I UPDATE MY MEMBERSHIP DETAILS?

You can update your profile picture and the About Me section at the bottom.

You can also renew your membership by clicking 'Renew' in your profile.

Further updates and additional features will be available soon.

