

DIGITAL RECALL:

11.18.4.1 A medical officer on call and who is recalled to perform duty and is able to perform that duty using appropriate (meaning suitable or right for a particular situation or occasion) digital resources without the need to leave their residence and/or without the need to return to the facility will be remunerated for the digital recall accordingly:

- ▶ RMO - a minimum of 30 minutes at applicable overtime rate of the relevant base rate for each time the employee performs such duties.
- ▶ SMO - a minimum of 30 minutes at 270% of the relevant base rate for each time the employee performs such duties.

An exception to this is any digital recall within the minimum period of thirty minutes shall not be regarded as a separate digital recall.

11.18.4.2 For the purpose of clarity, digital recall includes, but is not limited to, work that requires access, review and/or creation of a record containing a patient's medical information, care or treatments received, test results, diagnoses, and/or medications taken and includes clinical decision documentation. Examples of digital recall include, but are not limited to, participating in an afterhours state wide service such as the alcohol and drug clinical advisory service and/or reviewing and providing advice on medical images.

11.18.4.3 Review of information that would reasonably be conveyed effectively verbally by phone is not considered to be digital recall.

DIGITAL RECALL WITH PHYSICAL RECALL:

A medical officer who is on call and who is recalled to the facility or service to perform work within 30 minutes of the commencement of performing digital recall, will be paid a minimum payment as follows:

- ▶ RMO - a minimum of 2.5 hours at the applicable overtime rate of the relevant base rate for each instance within any period of 24 hours.
- ▶ SMO - a minimum of 2.5 hours at 270% of the relevant base rate for the first instance, and 1.5 hours at 270% of the relevant base rate in subsequent instances within any period of 24 hours

